



# Marquette Mountain Job Description

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## *Rental Technician*

**Department:** Administration

**Reports To:** Assistant General Manager

**Supervises:** N/A

**FLSA Classifications:** Non-Exempt

**Approved By:** President / CEO

### **Job Purpose**

The rental technician is responsible for outfitting guests with rental equipment and explaining its safe use, while also assisting with the upkeep of current inventory. Communicate regularly with other departments including lift maintenance, snowsports, tickets, ski patrol, human resources, marketing, and recreation.

### **Essential Duties and Responsibilities:**

- Greet guests as they enter the rental shop
- Ensure that guests accurately complete rental forms
- Find the proper boot fit for each customer to create positive slope experiences
- Recommend ski/board length and make sure bindings are set correctly for skill level
- Provide formal and informal feedback to managers regarding inventory loss/gain, loss prevention strategies, and inventory audits
- Assist the management team to ensure accurate accounting of daily inventories, revenues and expenses
- Review rental shop weekly to verify store and inventory control standards are being achieved and financial/loss prevention goals are being met
- Participate in weekly departmental and interdepartmental meetings as needed in order to plan and execute large group volume to the highest standard
- Work with Customer Services, Guest Services and Snowsports Director in ensuring that scheduling and staffing levels are appropriate for group and daily volume
- Develop and maintain excellent public relations with existing and prospective vendors as a representative of Winter Park
- Check returned rentals for damage
- Maintain cleanliness of the shop and proper storage of all equipment
- Waxing and tuning of Skis/Snowboards
- All other duties as assigned

The above list reflects the general details necessary to describe the principle and essential functions of the position and shall not be construed as the only duties that may be assigned for the position.

An individual in this position must be able to successfully perform the essential duties and responsibilities listed above. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions of this position.

### **Minimum Qualifications:**

- Minimum of two years experience in the mountain bike or ski area industry
- Strong communication skills



- Organizational skills with ability to plan ahead
- Ability to work manual labor in all weather conditions
- Knowledge of ski/snowboard ability levels
- Skilled in the proper and safe use of all equipment, tools, products, and materials relating to the department

**Education:** High school diploma or GED equivalent

**Experience and/or Training:** Preferred two years experience

**Licenses/Certificates:** Complete Binding Certificate

**Technology/Equipment:** Binding Testing Equipment, Belt Sanders, and Wax Iron

**Physical and mental demands:**

The physical demands described here are representative of those that must be met by an employee to successfully perform the essential functions of this job. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions.

- Regularly required to stand; walk; use hands to finger, handle or feel; reach with hands and arms; and climb or balance
- The employee is frequently required to sit and stoop, kneel, crouch or crawl
- Must regularly lift and/or move up to 25 pounds, frequently lift and/or move up to 50 pounds and occasionally lift and/or move up to 100 pounds
- Specific vision requirements of this job include close vision, distance vision, peripheral vision, depth perception and ability to adjust focus

**Equipment Used:**

- Snow removal equipment
- Belt Sanders
- Wax Iron
- Binding Equipment

**Working Environment:**

The work environment characteristics described here are representative of those an employee encounters while performing the essential functions of this job. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions.

- Harsh outside weather conditions.
- Occasionally exposed to wet and/or humid conditions; high precarious places; fumes or airborne particles; toxic or caustic chemicals; extreme cold; extreme heat; risk of electrical shock; and vibration.
- Noise level in the work environment is usually loud.
- Regularly work near moving mechanical parts and exposed to outdoor weather conditions and vibration



I have read the and understand the duties, responsibilities and requirements for this position.\*

\_\_\_\_\_  
Employee Acknowledgment

\_\_\_\_\_  
Date

\*This document does not create an employment contract, implied or otherwise, other than an “at-will” employment relationship. Marquette Mountain retains the discretion to add duties or change the duties of this position at any time.

Marquette Mountain is an equal opportunity employer. All qualified applicants will receive consideration for employment without regard to race, color, religion, sex, sexual orientation, gender identity, national origin, or protected veteran status and will not be discriminated against on the basis of disability.