



Marquette Mountain Job Description

Lift Operator

Department: Administration

Reports To: Lift Operations Supervisor

Supervises: N/A

FLSA Classifications: Non-Exempt

Approved By: President / CEO

Job Purpose

The Lift Operator primarily oversees the smooth and effective operation of an assigned lift station, including the monitoring and operation of lift machinery and same lift station.

Essential Duties and Responsibilities:

- Assist all guests in the safe loading and unloading of the ski lift
- Provide instruction and superior customer service to all those coming into contact with
- Slow chairs to ensure comfort and safety of passengers loading and unloading
- Slow or stop the lift as necessary
- Maintain load/unload ramps, areas around lift by shoveling and/or raking snow
- Ensure all chairs are clear of snow, ice and/or grease before loading passengers
- Identify potential hazards and report immediately
- Familiarity with all policies, procedures and rules regarding operation and riding ski lift
 - Ensure they are followed by all customers and staff
- Implement emergency procedures, including contacting ski patrol
- Perform daily pre/post operation inspections and procedures
- Assist in evacuation of disabled lift if needed
- Check to ensure every skier/snowboarder has valid day ticket/season pass prior to boarding lift
- Answer guest questions
- Maintain cleanliness of lift shacks, removing trash when necessary
- All other job duties as assigned.

The above list reflects the general details necessary to describe the principle and essential functions of the position and shall not be construed as the only duties that may be assigned for the position.

An individual in this position must be able to successfully perform the essential duties and responsibilities listed above. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions of this position.

Minimum Qualifications:

- Must be physically able to assist customers while getting on/off lift
- Must be psychically able to clear snow or ice
- Work well with a team
- 18 years of age



Education: High school diploma or GED equivalent

Experience and/or Training: No experience necessary

Licenses/Certificates: N/A

Technology/Equipment: Ski Lift

Physical and mental demands:

The physical demands described here are representative of those that must be met by an employee to successfully perform the essential functions of this job. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions.

- Regularly required to stand; walk; use hands to finger, handle or feel; reach with hands and arms; and climb or balance
- The employee is frequently required to sit and stoop, kneel, crouch or crawl and occasionally required to taste or smell
- Must regularly lift and/or move up to 25 pounds
- Specific vision requirements of this job include close vision, distance vision, peripheral vision, depth perception and ability to adjust focus

Equipment Used:

- Snow removal equipment

Working Environment:

The work environment characteristics described here are representative of those an employee encounters while performing the essential functions of this job. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions.

- Harsh outside weather conditions.
- Occasionally exposed to wet and/or humid conditions; high precarious places; extreme cold; risk of electrical shock; and vibration.
- Noise level in the work environment is usually loud.
- Regularly work near moving mechanical parts and exposed to outdoor weather conditions and vibration

I have read the and understand the duties, responsibilities and requirements for this position.*

Employee Acknowledgment

Date

*This document does not create an employment contract, implied or otherwise, other than an “at-will” employment relationship. Marquette Mountain retains the discretion to add duties or change the duties of this position at any time.

Marquette Mountain is an equal opportunity employer. All qualified applicants will receive consideration for employment without regard to race, color, religion, sex, sexual orientation, gender identity, national origin, or protected veteran status and will not be discriminated against on the basis of disability.