Bartender/Bar Manager

Department: Administration   **Reports To:** Food and Beverage Manager
Supervises: All Food/Beverage Staff
FLSA Classifications: Non-Exempt   **Approved By:** President / CEO

Job Purpose

Bartender/ Bar Manager hybrid position. Requires a can do attitude from a person who is self driven, passionate and eager to give our guests the best experience possible in a fast pace, high volume bar.

Ski hill/Resort bar/grill - Supervise and motivate bar staff including bartenders, servers, host/hostess, bussers and barbacks by applying a team approach and maintaining open communication. Plans and schedules staff coverage, building sales and maintaining profitability.

Effective communication with senior management and customers. Responsible for the effective and efficient planning, staffing and scheduling of all open hour periods and creation of special activities to enhance business. Meet all financial and budgetary goals. Involved with the planning, execution and growth of the resorts beverage operations.

Essential Duties and Responsibilities:

- Bartending/bar backing
- Events, parties, promotions etc…
- Create drink specials - market and sell those specials
- Oversee indoor and outdoor beverage operations during all 4 seasons
- Keep up with trends, products and culture as a means to drive sales and increase relevance and customer interest
- Cost and labor control
- Handling and rectifying customer complaints
- Light janitorial - vacuuming, mopping, wiping down and sanitizing surfaces
- Observe daily conditions of facilities and equipment in the bar; Make recommendations for corrections and improvements as needed
- Maintain proper distribution and reporting of tips
- Maintain positive team attitude and ensure that all employees under your supervision are aligned with the company goals
- Coach, train and develop team members
- Identify service issues and take action to correct them
- Inventory management and control
- Open to direction, collaborative work style, and commitment to getting the best results
- Works closely with local, state and governmental organizations in maintaining highest standards for health, sanitation and cleanliness in beverage outlet and lodge facilities
- Provides support for departmental managers in daily operations as well as long-term projects
- All other job duties as assigned.

The above list reflects the general details necessary to describe the principle and essential functions of the position and shall not be construed as the only duties that may be assigned for the position.

An individual in this position must be able to successfully perform the essential duties and responsibilities listed above. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions of this position.

Minimum Qualifications:
- Minimum 2 years bartending experience with fast pace and high volume
- Restaurant experience (preferred)
- Computer and basic internet skills
- Valid Driver's License
- Supervisory experience (preferred)
- Strong verbal and written communication skills
- Works well under pressure
- Has the ability to multitask
- Thrives in a fast pace environment
- Other related duties
- Operating awareness related to current COVID-19 restrictions
- Ability to lift up to 50lbs
- Walking/Standing for long periods of time.
- Must have the ability to be on call in case of a call in, all weekend and holiday availability is also required
- Ability to operate the following equipment:
    - Dishwasher
    - 3 compartment sink
    - Wine openers/bottle openers
    - Knives for cutting of garnishes
    - POS system
    - Tap system

Education: High School Diploma and/or GED

Experience and/or Training: Minimum of two years experience

Licenses/Certificates: TIPS/TAM Certified

Technology/Equipment: strong computer and POS systems skills

Physical and mental demands:
The physical demands described here are representative of those that must be met by an employee to successfully perform the essential functions of this job. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions.

- While performing the duties of this job, the employee is frequently required to regularly stand for long periods of time, bend, stoop, turn, lift, talk, walk, walk on uneven ground, carry and lift up to fifty (50) pounds. Team lift is required for anything over twenty-five (25) pounds or any awkward lifting. Specific vision abilities required by this job include close vision, distance vision and ability to adjust focus.

- Ability to effectively present information and respond to questions from groups of managers, employees and the general public.

- Ability to solve practical problems and deal with a variety of concrete variables in situations where only limited standardization exists. Ability to interpret a variety of instructions furnished in written, oral, diagram, or schedule form.

Working Environment:

The work environment characteristics described here are representative of those an employee encounters while performing the essential functions of this job. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions.

- Normal restaurant/bar conditions
- The noise level in the work environment is usually moderate.

I have read the and understand the duties, responsibilities and requirements for this position.*

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Employee Acknowledgment   Date

*This document does not create an employment contract, implied or otherwise, other than an "at-will" employment relationship. Marquette Mountain retains the discretion to add duties or change the duties of this position at any time.

Marquette Mountain is an equal opportunity employer. All qualified applicants will receive consideration for employment without regard to race, color, religion, sex, sexual orientation, gender identity, national origin, or protected veteran status and will not be discriminated against on the basis of disability.